



**Keywords:** bureaucracy- applications - supply

### Initial situation

A parent of a physically disabled child says that the waiting time for necessary or useful aids is often long. It is also difficult to obtain approval for certain aids. For example, the family fought for a year to get an upper body positioning aid for their child. After such a long wait, the application would have to be adjusted again in terms of size. In addition, the family would be without the aid until then.

### The care treasure

The family therefore requested a larger version of the aid directly. The family purchased a suitable aid at their own expense.



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### Benefit

The family says that this helps them bridge the long waiting period and allows them to use the aid earlier.